

## PRIVACY POLICY AUSTRALIA

### 1. We respect your privacy

Thank you for visiting <http://www.strokeacademy.com.au> and/or App ("**Stroke Academy**"). This website and/or App is owned and operated by Australasian Stroke Academy Ltd (ABN 76 601 970 610) of PO BOX 316 Stepney SA 5069.

We respect your right to privacy and are committed to safeguarding the privacy of our customers, App and website visitors. This policy sets out how we collect and treat your personal information.

"Personal information" is information we hold which is identifiable as being about you. This includes information such as your name, email address or any other type of information that can reasonably identify an individual, either directly or indirectly.

You may contact our privacy officer in writing to [contact@strokeacademy.com.au](mailto:contact@strokeacademy.com.au) for further information about this Privacy Policy.

### 2. Registration

You may be required to register an account through Stroke Academy (the "**Account**") before you can fully utilise Stroke Academy. As part of the registration process, or as part of your continued use of Stroke Academy, you may be required to provide personal information about yourself (such as identification or contact details), including your name, job title, telephone, email and work place name.

To create an account, you must be at least 18 years old, possess the legal right and ability to enter into a legally binding agreement with us.

You warrant that any information you provide in the course of completing the registration process will always be accurate, correct and up to date.

We reserve the right to reject a registration from Stroke Academy at any time at our discretion. If the users account is deactivated by the user or gets blocked due to irregular activities, the user data will be retained by Stroke Academy for audit and legal purposes.

### 3. How we collect your personal information

Stroke Academy collects personal information from you in a variety of ways, including when you interact with us electronically or in person, when you access Stroke Academy, when you attend our events and when we engage in business activities with you. We may receive personal information from third parties. If we do, we will protect it as set out in this Privacy Policy.

We will from time to time, receive and store personal information you submit to Stroke Academy provided to us directly or given to us in other forms.

We may collect additional information at other times, including but not limited to, when you provide feedback, when you provide information about your personal or business affairs, change your content or email preference, respond to surveys and/or promotions, provide financial or credit card information, or communicate with our customer support.

Additionally, we may also collect any other information you provide while interacting with us.

By providing us with personal information, you consent to the supply of that information subject to the terms of this Privacy Policy.

#### **4. How we use your personal information**

Stroke Academy may use personal information collected from you to provide you with information about our products or services. We may also make you aware of new and additional products, services and opportunities available.

Stroke Academy will use personal information only for the purposes that you consent to including to:

- (a) provide you with products and services during the usual course of our business activities;
- (b) administer our business activities;
- (c) manage, research and develop our products and services;
- (d) provide you with information about our products and services;
- (e) communicate with you by a variety of measures including, but not limited to, by telephone, email, sms or mail;
- (f) investigate any complaints;
- (g) provide you with newsletters and promotional emails.

You may "opt-out" of communications.

#### **5. Disclosure of your personal information**

Stroke Academy may disclose your personal information to any of our employees, officers, insurers, professional advisers, agents, suppliers, contractors, associates or subcontractors.

We may disclose information to third parties that help us deliver our services including information technology suppliers, communication suppliers and our business partners such as pharmaceutical companies or as required by law. If you do not provide this information, we may not be able to provide all of our services to you. We may also disclose your personal information to recipients that are located outside of Australia to parties that must adhere to this Privacy Policy.

We may disclose your personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, legal proceedings or in response to a law enforcement agency request.

If there is a change of control in our business or a sale or transfer of business assets, we reserve the right to transfer to the extent permissible at law our user databases, together with any personal information and non-personal information contained in those databases.

#### **6. Security of your personal information**

Stroke Academy is committed to ensuring that the information you provide to us is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure

information and protect it from misuse, interference, loss and unauthorised access, modification and disclosure.

Where we employ data processors to process personal information on our behalf, we only do so on the basis that such data processors comply with these requirements and that have adequate technical measures in place to protect personal information against unauthorised use, loss and theft.

The transmission and exchange of information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to us or receive from us. Although we take measures to safeguard against unauthorised disclosures of information, we cannot assure you that personal information that we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

## **7. Payments**

Where the option is given to you, you may make payments by way of a third-party electronic payment system embedded in Stroke Academy. The payment system being used is Square Online or any third party provider and the user of this system is subject to the terms and conditions of Square Online or the third party provider.

In using Stroke Academy or when making any payment, you warrant that you have read, understood and agree to be bound by the third party's terms and conditions which are available on their website as applicable.

## **8. Website**

*When you visit Stroke Academy*

When you come to Stroke Academy, we may collect certain information such as browser type, operating system, website visited immediately before coming to our site. This information is used in an aggregated manner to analyse how people use our site, such that we can improve our service.

*Cookies*

We may from time to time use cookies on Stroke Academy. Cookies are very small files which a website uses to identify you when you come back to the site and to store details about your use of the site. Cookies are not malicious programs that access or damage your computer. Most web browsers automatically accept cookies but you can choose to reject cookies by changing your browser settings. However, this may prevent you from taking full advantage of Stroke Academy. We may from time to time use cookies to analyse website traffic and help us provide a better website visitor experience. In addition, cookies may be used to serve relevant ads to website visitors through third party services such as Google AdWords. These ads may appear on Stroke Academy or other websites you visit.

*Third party sites*

Stroke Academy may from time to time have links to other websites not owned or controlled by us. These links are meant for your convenience only. Links to third party websites do not constitute sponsorship or endorsement or approval of these websites. Please be aware that Stroke Academy is not responsible for the privacy practices of other such websites. We encourage our users to be aware, when they leave Stroke

Academy, to read the privacy statements of each and every website that collects personal identifiable information.

#### **9. Access to your personal information**

You may request details of personal information that we hold about you. If you would like a copy of the information which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email our privacy officer at [contact@strokeacademy.com.au](mailto:contact@strokeacademy.com.au).

We reserve the right to refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act or any other applicable law.

#### **10. Complaints about privacy**

If you have any complaints about our privacy practices, please feel free to send in details of your complaints to our privacy officer at [contact@strokeacademy.com.au](mailto:contact@strokeacademy.com.au). We take complaints very seriously and will respond shortly after receiving written notice of your complaint.

#### **11. Changes to Privacy Policy**

You accept the Privacy Policy by remaining on Stroke Academy. Please be aware that we may modify this Privacy Policy at any time, in our sole discretion and all modifications will be effective immediately upon our posting of the modifications on Stroke Academy. Please check back from time to time to review our Privacy Policy.